


Search Notes 	Application/Control No. 10780915	Applicant(s)/Patent Under Reexamination SMOLINSKI, BRENT
	Examiner Jakovac, Ryan J	Art Unit 2109

SEARCHED			
Class	Subclass	Date	Examiner
709	227 with text	9/4/2007	RJ
709	223, 224 with text	9/24/2007	RJ
307 with text		9/24/2007	RJ

SEARCH NOTES		
Search Notes	Date	Examiner
searched google for 'automated chat system' found company Active point, researched companies patents in East. Search results enclosed.	8/29/2007	Ryan Jakovac
Used synonymn 'virtual help desk' to find prior art in east	8/29/2007	Ryan Jakovac

INTERFERENCE SEARCH			
Class	Subclass	Date	Examiner